

Installation,  
care & maintenance  
information

# GENERO COASTAL INSTALLATION, CARE & MAINTENANCE INFORMATION

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& MAINTENANCE  
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## INSTALLATION GUIDELINES

### Pre Installation Conditions

All planks must be removed from cartons 30 minutes before use. Planks must be at room temperature before installation can start. The room temperature should ideally be between 18 and 26°C for at least 24 hours before and during installation. After installation, the temperature should remain constant for 24 hours.

### SUBFLOOR Preparation

Subfloor preparation must comply with AS/NZS AS 1884-2012 Code of practice for the Installation of Resilient Floorcoverings. The subfloor must be dry, smooth, level, clean and dust-free and should be prepared as follows, dependant on your subfloor type. Note: Solvents and other abrasive chemicals used to clean or remove subfloor contaminants can damage the backing of Proline LooseLay and affect the product's performance.

### Old Adhesive residues

- All adhesive residues from previous installations must be completely removed.

### Damp Subfloors

- Genero Coastal must only be installed on dry floors. The floor must have a moisture reading of less than 85% RH. If any sub floor shows moisture readings above 85% RH then an acceptable damp proof membrane/moisture suppression system must be applied.

### Concrete floors

- Subfloors/Screeds: All cracks and joints must be filled using a cement based patching compound and the floor needs to be level in accordance with the applicable Standard.
- All Gypsum based concrete floors must be sealed with a compatible sealing compound.

### Mosaic/Terrazzo/Ceramics/Quarry Tiles

- Level any grout lines with a suitable smoothing compound and make the floor sound.

### Timber Floors

- These should be solid with minimal flexibility. All loose boards must be firmly fastened, gaps filled and undulations removed. Where necessary, overlay floorboards with flooring grade plywood or similar.

### Yellow Tongue/Particle Board Floors

As per AS 1884 2012 resilient flooring should not be adhered directly to the above. An approved hardboard underlay should be used.

## Linoleum/Thermoplastic/Vinyl/Woodblock/Parquet

- Make sure these floors are solid, fix any loose tiles and remove any surface polish/sealer.
- We recommend the removal of these products if installed directly to earth, bitumen/cutback or pitch. Then prepare floor to applicable Standard.

## Metal and Painted Floors

- Fully remove any loose paint or other finishes.

## Other Floors

- Consult your supplier.

## Underfloor Heating and Services

- Genero Coastal is suitable over underfloor heating systems, as long as it is insulated from the heating system to ensure that the surface temperature does not rise above 27°C .
- **Note:** The system must be switched off 48 hours before, during, and for 48 hours after the installation, then the temperature should be gradually increased (typically 2°C/hour) to the desired warmth. Mesh/wire systems must be bedded into a base coat of reinforced fibre smoothing compound. Refer to manufacturers guidelines for required depth. Proline LooseLay installation methods are then followed as recommended in these guidelines.

## INSTALLATION

Before starting the installation remove all debris or dust and clean the floor. Ensure colours correspond to those ordered, and quantities are correct.

We recommend installing planks with a full coverage tackifier/pressure sensitive adhesive. Note: The adhesive used should still allow for easy 'peel up' and replacement of tiles/planks in this area.

**Note:** High Spillage Wet Areas/Sun Rooms/Conservatories/Panoramic Windows: In areas that are likely to be subject to high water spillage or extreme temperature fluctuations, the use of a full spread epoxy or urethane adhesive is recommended.

## Installation

The planks are randomly distributed and can be heavier on some patterns than others. To prevent heavy and light colour shading areas, the tiles should be unboxed and, if required, shuffled. Alternating the direction of tiles may be required to avoid repeat patterns. Check backing to ensure there isn't any damage, which may prevent the product from laying flat.

- When installing, the centre line must be determined and checked to ensure good size cuts will be fitted to the perimeter. Planks should be staggered to obtain a random finish. It is advisable to ensure that plank ends are not within 300mm of adjacent planks.
- Lay a row of Genero Coastal flooring, starting in a corner on a perpendicular line to the centre points.
- Work away from the newly laid floor and keep foot traffic to a minimum in order to minimise movement until flooring is locked in.
- The Genero Coastal should be closely fitted and cut flush to any walls and fittings, score and mark the surface of the plank with a sharp knife from the face side, reverse cut the plank from the underside to approximately 45°.
- It is recommended staggering the joints with planks, however you can make patterns to suit the clients taste.
- All exposed edges of resilient floor coverings or edges abutting other floor covering materials should be protected by means of diminishing strips or other suitable mouldings or trims. When the installation is completed all scrap material and debris should be removed from the floor and the floor should be swept or suction cleaned to remove all dust and debris. Genero Coastal Flooring should be allowed to relax for 24 hours before locating furniture and fittings on top of the floor covering. Heavy furniture should never be dragged over any loose-lay installation and care should be taken when wheeling heavy loads over this type of installation as it may result in damage. Genero Coastal is water resistant and will withstand standing water. However this does not mean that it is designed to be submerged under water for extended periods of time.

## POST INSTALLATION CARE

- When moving heavy appliances or furniture across the newly installed floor, it is recommended to use plywood panel or equivalent material to protect the floor from scuffing and gouging.
- Use proper felt or rubber floor protectors under furniture to reduce potential scratch and indentation.
- Furniture on casters/wheels must be easily turned with wide width, non-staining hard rubber wheels that are suitable for a vinyl floor. Otherwise, suitable protective mats are recommended.
- Avoid exposing floors to glowing end of a cigarette, matches or any other similar hot sources since they may create permanent burn marks and damage the floors.
- Avoid bringing dirt, and sand indoors by using a suitable non-staining backed floormat at the door.

## MAINTENANCE

- Sweep or vacuum (without beater bar) the floor regularly to remove loose dirt. The frequency will depend on volume of traffic.
- All spills should be wiped up as soon as possible. Avoid using abrasive scrubbing tools/cleaners on any Genero Coastal flooring products.
- For dry maintenance, a dust mop or vacuum cleaner with a soft bristle brush only are recommended.
- For wet maintenance, use a damp mop with a diluted cleaning solution and make sure it dries completely. Avoid harsh cleaning products that may damage the floor.
- Genero Coastal products are completely waterproof, but they do not prevent the transmittance of moisture. Care should be taken to keep moisture from collecting on either side of Genero Coastal to prevent the growth of mold and mildew.