



THE

HERMITAGE

*Prestige Oaks*

## FLOOR CARE & MAINTENANCE

### HERMITAGE PRESTIGE OAK

Your beautiful new Hermitage Prestige Oak floor requires care and maintenance. All timber floors will show wear over time depending on the traffic and how it is cleaned and maintained. It is recommended to maintain 'normal living conditions' in the home, the relative humidity guideline is between 35% to 55% and temperature between 14 to 27 degrees Celsius.

#### General Care and Maintenance

Place door mats outside entry doors and also inside. The dirt, grit and debris that are tracked onto your timber floor are what wears the floors surface and can also scratch the timber floor surface. Clean regularly with a vacuum with a soft brush attachment to remove the dirt, grit and debris. More regular vacuuming is required in the higher traffic areas. Use an approved timber floor cleaner 'Not Water' we recommend Bona Cleaning products. Higher traffic areas and kitchen area where food and liquid droppings are more regular will require more regular cleaning. Spray the approved floor cleaner on the surface as per instructions use a microfiber flat mop over the sprayed area Do Not Use water, remove any stains, food or liquid droppings mopping along the grain.

#### Prevention

Place mats outside and inside entry doors, wipe your shoes on those mats before entering. Do not wear spikes, football boots or stiletto heels on your timber floor they may damage or scratch the surface wear layer. It is beneficial to the longevity of your timber floor if you take outside shoes off at the entrance to your home. Protective pads under the legs of furniture are suggested, chairs with hard castors may damage the surface wear layer of your timber floor. Please be mindful and take precautions as pets may cause additional wear and scratches on the timber floor. Protect your timber floor when moving heavy furniture and appliances. Sharp objects may scratch your timber floor. Liquid spills should be removed immediately with a soft absorbent cloth. Water is not recommended to be used for cleaning.

#### Cleaning

Clean regularly with a vacuum with a soft brush attachment to remove the dirt, grit and debris. More regular vacuuming is required in the higher traffic areas. Use an approved timber floor cleaner 'Not Water' we recommend Bona Cleaning products. Higher traffic areas and kitchen area where food and liquid droppings are more regular will require more regular cleaning. Spray the approved floor cleaner on the surface as per instructions use a microfiber flat mop over the sprayed area Do Not Use water, remove any stains, food or liquid droppings mopping along the grain. Clean liquid spills immediately. Clean food spills as soon as possible using a paper towel to remove body and then approved floor cleaner to remove remainder of spill. Take precautions to prevent dirt, grit and debris building up on your floor, clean liquid and food spills as soon as possible.

## **Do's**

Maintain normal living conditions temperature and humidity.

Place mats at entrances inside and out.

Vacuum with a soft brush attachment regularly to remove grit, dirt and debris.

Clean with approved timber floor cleaner only - as required .

Use protective pads on furniture legs.

To extend the life of your timber floor wear soft shoes inside the house.

Clean liquid spills immediately.

Clean food spills as soon as possible .

Take precautions with pets.

## **Don'ts**

Avoid walking dirt, grit and debris into the home.

Do not use water to clean the timber floor.

Do not leave liquid spills on your timber floor.

Do not leave food spills on your timber floor.

Do not use any chemicals, ammonia based cleaners including mentholated spirits or other.

Do not use harsh detergents or soap on your timber floor.

Do not wear football boots, stilettos or spiked heeled shoes.

Do not use abrasive materials, steel wool or scourers.

## **Lifetime Expectancy**

Your timber floor surface wear layer is warranted not to wear through in 25 years. How you care for and maintain your timber floor will increase the life of your timber floor. One day you will need to re-coat your timber floor surface, the time-frame will vary from how much traffic certain areas of your floor have and how you care and maintain your floor, please consult a professional at that time for advice. We recommend Bona cleaning and maintenance products.

