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To whom it may concern,

Engineered timber floors are not a manufactured imitation. It is a natural Material. Because wood is a natural material, every piece of Hardwood flooring will have a unique appearance, often with naturally-occurring variations in color, texture and grain pattern. Showroom samples and photographic reproductions can give an example of the product's appearance but they may not be representative of the full range of color, texture and grain variations, which can occur in the product itself. Every timber floor is different and will always vary.

Variation in appearance is actually an exciting part of having real timber in your home because its designed by nature.

We strive to give the best samples, pictures etc of the product we can, but it is very important to recognise that timbers appearance will vary.

Regards

Paul Ronzon  
Director

Proline Floors Pty Ltd