

# EVOLUTION

BY PROLINE FLOORS

Plank  
Series

25 years  
Warranty

## Australian Select 12mm Gloss

# Warranty Terms and Conditions

### Warranty Terms & Conditions

Laminate flooring panels are manufactured in conformance with the European standard of Laminate Flooring EN 13329 . 2000. The European Standard Specifies characteristics, states requirements, and gives test methods for laminate floor coverings. It includes a classification system based on EN 685, giving practical requirements for areas of use and levels of use, to indicate where laminate floor coverings will give satisfactory service and to encourage the consumer to make an informed choice. It also specifies the requirements for marking and packing. Laminate flooring panels are abrasion tested according to the above standard and meet or exceed the requirements for the abrasion standard.

### Manufacturers 25 year Limited Residential Warranty.

**Water damaged flooring is not covered under this warranty. See care and maintenance information at [www.evolutionfloors.com.au](http://www.evolutionfloors.com.au)**

Proline Floors Pty Ltd warrants to the original end consumer, a 25 year residential warranty on its Evolution laminate flooring range, and guarantees that:

- The decor surface of the panels will not wear through.
- The panels will not fade from sunlight or normal artificial lighting.
- The panels will resist stains.
- The panel joints will remain secure after installation provided they have not been engaged and disengaged more than three times.
- The panels are free from manufacturing defects.

### This limited warranty is made subject to the following conditions:

This warranty applies only to the original purchaser and only for the original installation. The original purchase receipt must be kept as proof of purchase. The laminate flooring panels must be properly installed in accordance with laminate flooring installation instructions, and must be used only for indoor areas according to their utility rating.

The laminate flooring panels must not be installed in wet areas e.g. bathrooms, showers, toilet area.

The surface where readily visible i.e. a minimum of 7.5 square centimeters and is not the result of sand or other abrasive materials, vacuum cleaner beater bars or hard or metal caster wheels. When vacuuming, we recommend using the wand attachment on your vacuum.

The surface where the damage is not the result of abuse, improper care or maintenance, sliding furniture or heavy objects across the floor without proper protection, severe impact, scratching, cutting, or chemical damage.

This limited warranty specifically excludes water damage from standing water, urine, other corrosive liquids, excessive sub surface penetration or moisture emission from concrete leaking pipes or taps, leaking appliances such as but not limited to washing machines, dishwashers & refrigerators, hydrostatic pressure, flooding, natural disasters, or Acts of God.

The warranty does not cover improper workmanship, or installation not in accordance with Proline Floors' installation instructions.

This limited warranty does not cover moulding or accessories.

This warranty only covers the original materials purchased.

Laminate flooring panels installed with any manufacturing defects are not covered by this limited warranty, any known manufacturing defect must be reported prior to product installation, or under any circumstances, no longer than (30) days after the date of purchase to be covered under this limited warranty. Any such defective material will be replaced at no additional cost to the customer.

Any damage that occurs during shipping is the responsibility of the shipping company and is not covered under this limited warranty.

Any claim under this limited warranty shall be made by contacting your retailer within (30) days after defect is detected.

Proof of purchase with the date of purchase must be presented with the claim.

This limited warranty covers the repair or replacement at Proline Floors Pty Ltd discretion, of the effected laminate flooring panels. If the floor was professionally installed and if you make your claim within the first (5) years (residential installation) or the first year (for light commercial installations), Proline Floors Pty Ltd will pay reasonable labour costs to repair the defective area or replace the floor.

If the repair is not commercially practicable, or if the design or model line that is claimed for is no longer available, Proline Floors Pty Ltd will replace the effected materials with another design or model line of equal value.

This limited warranty is not transferable, and extends only to the original end consumer.

This limited warranty does not cover negligence, improper installation or maintenance, insufficient protection, improper alteration to the original materials, insects, severe accidents, exposure to extreme heat, burns, fire, natural disasters or Acts of God.

### Disclaimer of Warranty.

This limited warranty does not create for or impose upon Proline Floors Pty Ltd any obligations or liabilities arising from any other warranties, expressed or implied, including merchant ability or fitness for a particular purpose. Proline Floors Pty Ltd shall not be liable to the customer or any other person for any incidental, special, or consequential damages and disclaims liability for breach of any other expressed or implied warranties with respect to this product by this we mean any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. The warranties described are in addition to and do not effect your statutory rights.

No implied warranty extends beyond the term of this written warranty.

### How Proline Floors Pty Ltd will handle your claim.

Proline Floors Pty Ltd will evaluate your claim and provided the claim fulfills all conditions stated above we will provide one of the following solutions:

i. Repair of the floor covering - Proline Floors Pty Ltd reserves the right to repair the floor independently or by a designated third party.

ii. The replacement of defective material. The material will be supplied by the original retailer where the purchase was made or by another retailer appointed by Proline Floors Pty Ltd. The replacement of the goods relates to the material cost only. If the original product supplied is no longer available Proline Floors Pty Ltd will offer the customer a similar product from the then current Proline flooring range.